

# David Schaefer

david@schae.us ■ (847) 208 - 0525

## SUMMARY

Highly analytical, resilient, and self-driven technical professional with 13+ years of technical experience seeking a cybersecurity analyst role. With extensive certifications and professional experience, possesses an understanding of Incident Response, IT Security, and Security Compliance. Passionate about learning, solving complex problems, and contributing to any team.

---

## CERTIFICATIONS & CONTINUED EDUCATION

- CompTIA CySA+
  - TryHackMe SAL1
  - CompTIA Network+
  - CompTIA Security+
- 

## PROFESSIONAL EXPERIENCE

**Village of Glencoe** | Glencoe, IL

2024 - Present

*IT Infrastructure Engineer*

- Increased network reliability by 35% by executing a full-scale infrastructure upgrade, reducing downtime and improving response times
- Strengthened security posture by auditing and implementing advanced security controls, leading to a 25% reduction in security vulnerabilities
- Resolved 90% of security and IT incidents within predefined SLAs by proactively monitoring, investigating, and mitigating threats
- Secured remote access for users by enforcing role-based access controls and MFA, reducing unauthorized access attempts by 42%
- Implemented automated monitoring solutions, reducing manual troubleshooting time by 30% and improving response efficiency

**Lou Malnati's Pizzeria - Corporate** | Northbrook, IL

2015 - 2024

*Senior Systems Analyst*

- Reduced security incidents by 55% by implementing and managing SIEM solutions across 65+ locations
- Led response for 5 cybersecurity incidents, including malware outbreaks and phishing attacks, minimizing operational disruptions
- Ensured 100% PCI DSS compliance across all restaurant locations, protecting customer financial data and avoiding fines
- Improved endpoint security for 2,300+ devices by deploying and maintaining CrowdStrike Falcon, Sophos, and Cisco AMP
- Cut DDoS attack risk by 70% by implementing Cloudflare security measures, enhancing web application security
- Secured over \$210M in annual transactions by maintaining and securing POS networks across 65+ restaurant locations
- Developed IT security policies and incident response plans, reducing incident resolution time by 40%

**Outsource Solutions Group** | Naperville, IL

2012 - 2015

*Systems Engineer*

- Increased system efficiency by 45% by optimizing network infrastructure for Des Plaines Public Library, serving 550+ daily users
- Reduced IT procurement costs by 18% by negotiating vendor contracts and optimizing hardware/software purchases
- Boosted VOIP reliability to 99.5% uptime by assisting in the implementation and administration of ShoreTel

**Glenview Public Library** | Glenview, IL

2011 - 2012

*IT Analyst*

- Provided 1,000+ hours of IT support for library staff and patrons, improving operational efficiency and customer satisfaction
  - Reduced security risks by 30% by implementing proactive software updates and system hardening
- 

## EDUCATION

**DeVry University** | Chicago, IL

A.A.S., Network Systems Administration

---

## TECHNICAL COMPETENCIES

**Tools:** CrowdStrike Falcon, LogRhythm, Graylog, Nessus, Cisco AMP, Wireshark, Burp Suite, Cisco Umbrella, Shodan, Automox

**Skills:** Incident Response, SIEM, Vulnerability Assessment, Network Security, Endpoint Security, Security Auditing, IT Policy Development, DDoS Protection